



PATIENT PROFILE

To qualify: A person cannot have affordable private or government insurance and income must be equal to or less than 185% of 2011 Federal Poverty Guidelines. Example: A one-person household cannot exceed \$20,147 annually or \$9.70 an hour (based on full-time employment).

Total Patient Visits: 2,545
Average 212 per Month

Average No. of New Patients per Month: 32

Unique Patients: 771

Income Level: 96% extremely to very low
(per Federal Guidelines 2010 Census)

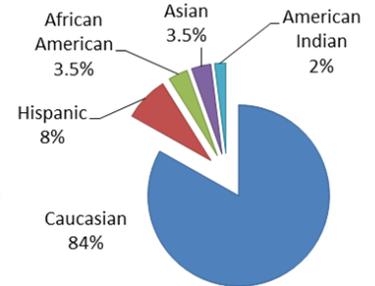
Age Groups:

<18-26	20%
27-35	16%
36-44	15%
45-53	23%
54-61	18%
62+	7%

Residency: 80% of patients are from Eau Claire County
(Patients come from 18 Wisconsin counties)

Employed: 42%

Profile by Race:



CLINIC DATA

Clinics—2 Days Per Week

- 6 hours Walk-In (Every Tues)
- 5 hours Diabetic Clinic (1st & 3rd Thurs)
- 4 hours Appt. & Mental Health (2nd & 4th Thurs)

Average Operation Expense for One Week of Clinic:

- Basic Clinic (without medications) \$2,831
- Full Clinic Services (includes medications to patients) \$5,659

Percentage of Patients Treated for Common Chronic Diseases:

Asthma/COPD	6%
Diabetes	17%
Hyperlipidemia	17%
Hypertension	19%
Mental Health	26%

Basic Health Care Services:

- Health maintenance
- Common illnesses
- Minor injuries and skin care
- Upper respiratory/colds
- Joint/muscle pain
- Minor infections

Lab Services:

- Rapid tests completed on-site:
 - Strep throat
 - Blood sugar
 - Urinalysis
 - A1C
- Additional draws and collections are sent to outside laboratories for analysis, testing, and screening for assessment of standard conditions treated by adult family practices.

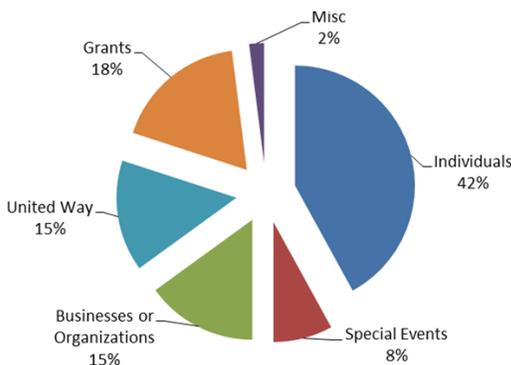
Medical Prescriptions Dispensed: 6,921

Vaccinations:

87 vaccinations given to 59 Individuals
In addition to free influenza vaccination vouchers available to all patients courtesy of Walgreens.

FINANCIAL DATA

INCOME Total \$420,011



EXPENSE \$374,485

Medication and Medical Supplies	\$ 147,024	39%
Clinic Direct Support Services	\$8,642	2%
Operations	219,179	59%
<i>Breakdown:</i>		
(Clinic)	138,594	37%
(Administrative)	80,585	22%

TOTAL EXPENSE \$422,489
Including capital purchases

Average Clinic Cost per Visit: \$116
(excluding Administrative Operations)

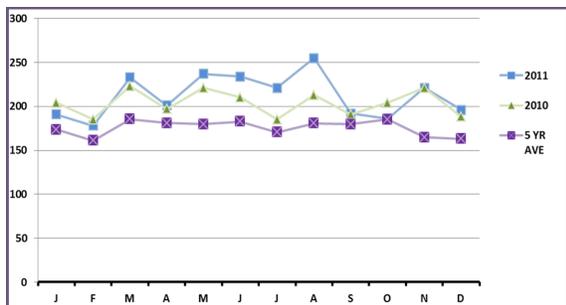
Average Clinic Cost per Patient: \$382
(excluding Administrative Operations)

Volunteer Hours

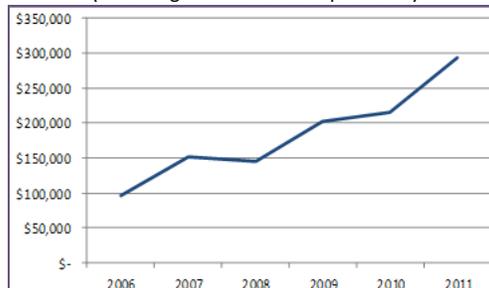
People within the community volunteer over 80 hours per week in role of medical provider (physician, physician assistant, nurse practitioner), nurse, lab technician, pharmacist, patient advocate, administrative assistant, and medical director.

TRENDS

Patient Visits by Month



Annual Cost to Run Clinic
(excluding Administrative Operations)



IMPACT TO THE COMMUNITY

Free Clinic Average Cost per Visit (all costs included)

\$90 without medications
\$147 with medications

6,921 Prescriptions Filled
\$1,267,272 value
(based on estimated wholesale price)

Local Urgent Care/Emergency Dept. Average Costs

Sore Throat	\$ 403
Acute Respiratory Infection	\$ 537
Asthma	\$ 1,092
Bronchitis	\$ 1,238
Middle Ear Infection	\$ 272

Source: <http://www.wipricepoint.org> Accessed 2/28/2012

FACE OF THE CLINIC

In the late 1990's, Bridget* was a 40-year-old widow with 2 young children to raise. Despite crippling pain from rheumatoid arthritis and Type II diabetes, she held down an assembly line job for many years. When her line was closed down, she lost both her job and her medical insurance. She was 57 years old. Between her arthritis and diabetes, her medication bills were over \$2,200 per month. Her rheumatologist told her she shouldn't do manual labor due to damage to her joints, and he suggested she apply for disability, but the income she would have to live on would be painfully low. She decided to go back to school for medical coding and billing. When she first came to the clinic, she was studying hard, eking out her insulin to try to make her prescription last longer. Her diabetes was poorly controlled on the low doses of insulin, and she had stopped testing her blood sugar because she couldn't afford the test strips. She was thrilled to learn that she wouldn't be charged for the exam and necessary blood testing at the clinic. When handed a bag with a month's worth of insulin and blood sugar test strips, her eyes welled with tears.



After a rough freshman year of college, Rachel* took a break from school and found a part-time job at a local retail store. She moved back in with her parents, who also struggle financially. Rachel lives on \$400/month. When she had strep throat, she was diagnosed and treated at the clinic, and was able to get back to work.

Kyle* is a single 25-year-old college grad who was laid off from his computer job. Working as a server at a local restaurant, he makes \$800/month with no benefits. He developed a potentially contagious skin infection which was treated at the clinic; protecting him and his customers.

Katerina* is a 52-year-old woman who emigrated here from Eastern Europe. For the past 9 years, she has worked in a sewing shop with low wages and no benefits. She is extremely proud of her 19- and 20-year-old sons, both of whom are in college in the UW system. The Chippewa Valley Free Clinic has helped her manage her high blood pressure and in accessing community resources.



*The names in the stories have been changed to respect the privacy of the patient.

TO PROVIDE QUALITY HEALTH CARE TO AND ADVOCACY FOR INDIVIDUALS OF THE
CHIPPEWA VALLEY WHO HAVE NO REASONABLE HEALTH CARE ALTERNATIVE.

MISSION